



# KINGSTON POLICE 2010 ANNUAL REPORT

## What's Inside

Message from the Chief of Police .....	2
Message from the Kingston Police Services Board .....	2
Mission Statement and Organization Chart .....	3
Results on Objectives and Performance Indicators in the 2008–10 Business Plan.....	4
Administration of Public Complaints.....	11
Internal Task Forces, Joint Forces Operations .....	11
Problem-Oriented Policing.....	11
Crime, Calls for Service, and Public Disorder Analysis .....	11
2010 Operating Budget .....	12
2010 Calls for Service.....	12
Criminal Code Offences 2006–10.....	12
Crime Statistics for the City of Kingston, 2006–10 .....	13
Kingston Police Community Volunteers.....	14
Recognition for Members .....	14
Special Event.....	14



Kingston Police • 705 Division Street • Kingston ON K7K 4C2  
[www.kpf.ca](http://www.kpf.ca)

## Message from the Chief of Police



It is my privilege to present the Kingston Police 2010 Annual Report. The year 2010 was yet another busy one, but it was filled with many accomplishments as we continued to restructure our organization to best meet the demands of a busy and vibrant city. During 2010 we implemented the Community-Oriented Response and

Enforcement (CORE) Unit within our expanded community services area. The unit, composed of a sergeant and four constables, has now completed a very successful inaugural year and has had great successes in some of the busier neighbourhoods and areas of the city. Now supervised by a staff sergeant, a larger group of specialists in the community services area is positioned to address community concerns and issues creatively.

Also during 2010 we doubled the canine unit from one officer to two, filled our diversity officer position, and entered into a full-time liaison officer agreement with and fully funded by the Correctional Service of Canada. Among many other initiatives, we also participated in the National Police Task Force for the Vancouver Winter Olympics, hosted the annual conference of the Ontario Association of Chiefs of Police, realigned the Information Desk to provide a 24/7 service to the public, and installed a new state-of-the-art video wall in the Communications Centre to enhance our capabilities and provide a real-time depiction of the locations of our primary response vehicles via GPS technology.

## Message from the Kingston Police Services Board



The year 2010 was a time of stability in which the force and the community were able to reap the benefits of the hard work by many over the past several years to reach a viable staffing level for the Kingston Police. In turn, this allowed an augmentation of resources in areas identified by police staff and the community as deserving of a more concentrated

focus. We are fortunate that there is still much interest expressed from extremely qualified men and women who view policing in Kingston as an attractive career choice, which is crucial for maintaining adequate staffing levels.

The added attention to problem-oriented policing and community mobilization resulted in many successful initiatives undertaken by the CORE Unit. Their achievements in 2010 provided excellent examples of what can be accomplished by listening to the community and

Our commitment to traffic safety, education, and enforcement continued throughout 2010, as evidenced by significantly increased enforcement levels over previous years. The force was also able to access and utilize collision statistics provided by the Collision Reporting Centre, also implemented in 2010 to better meet the needs of those involved in property damage collisions and to provide a quick and easy access for insurance and other related needs. Satisfaction ratings by the public for the collision centre have been and continue to be extremely high.

Members of our investigative staff throughout the organization, including those within the Criminal Investigations, Drugs and Intelligence, and Street Crime units, have continued to work tirelessly to address community concerns, crimes, and drug-related issues, common to all municipalities. Together our full-time civilian and sworn staff and our many dedicated and committed community volunteers have made Kingston a safer place in which to live, work, and play.

Crime statistics continue to show that Kingston is a safe place to be, while our ongoing goal and commitment is to make it *the safest* place to be. Statistics Canada reported in its Crime Severity Index for 2010 that 27 census metropolitan areas out of 33 comparable CMAs with over 100,000 population had a higher Crime Severity Index than the Kingston CMA, illustrating that the proactive, reactive, and investigative work of our dedicated front-line staff continues to help increase the overall safety of our fabulous community.

S.J. (Steve) Tanner, Chief of Police

looking at ways in which its police service can help to alleviate safety and security issues that directly impact on everyone's quality of life.

From the Board's civilian oversight perspective, whether by increasing traffic enforcement to improve road safety or providing around-the-clock public access to police headquarters, it is recognized that police services must respond not only to their provincially or federally mandated responsibilities but also to the community at large that makes a huge investment in its police service. In this connection, during 2010 there was much discussion across the country on how to ensure the sustainability of police and other emergency services in the face of fiscal challenges.

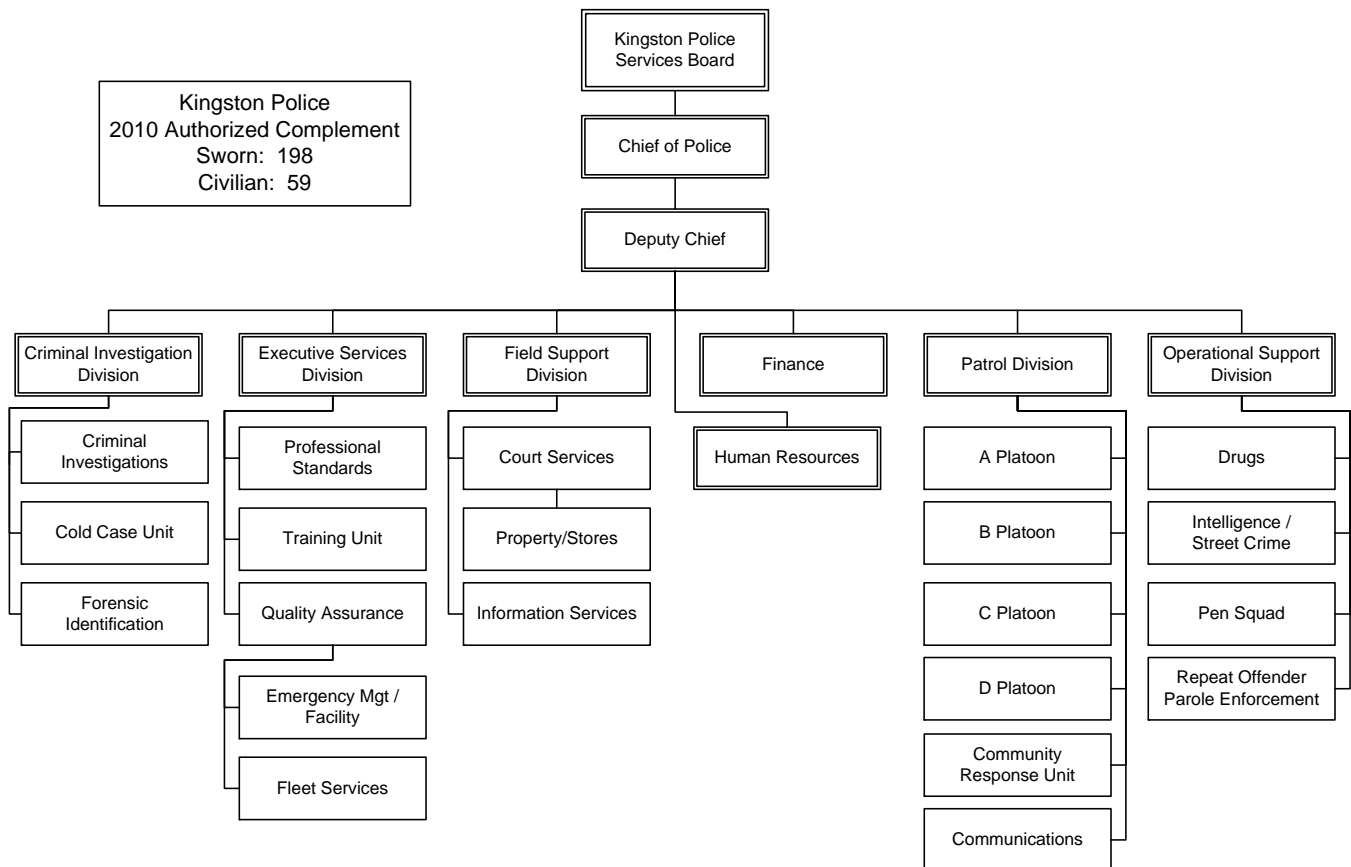
On behalf of the Board, I would like to take this opportunity to thank Chief Steve Tanner and all members of the service, sworn and civilian, for their continued conscientious response to Kingston's policing needs.

Carol Allison-Burra, Chair

## Mission Statement and Organization Chart

The Kingston Police endeavour to enhance safety and to protect the quality of life of everyone in the city of Kingston, whether resident, worker, or visitor. The vision of the Kingston Police organization is to be a service that:

- provides a highly visible presence in the community, with enhanced personal interaction of front-line officers with community groups through collaboration with community agencies;
- constitutes a model for other police services in terms of leadership, training, clearance rates, communications, and proactive planning;
- commits itself to educating the public on the role of policing in the community and how the various stakeholders can be involved in preventing and controlling crime;
- sustains a sharp focus on the prevention of crime through partnership programs with stakeholders, the community, and in cooperation with municipal, provincial, and federal levels of government;
- is supported with appropriate resources, including required technology and accommodation suitable for its service role in the community;
- provides a consistently structured approach to dealing with traffic control and violations;
- provides a safe community through the effective management of traffic-related issues;
- manages human resources with sensitivity, skill, and respect;
- provides an effective mixture of generalist and specialist skills;
- provides a consistently high quality of services across the community; and
- consults with the public and its representative agencies as a regular feature of service to the community.



## Results on Objectives and Performance Indicators in the 2008–10 Business Plan

<b>Goal 1: Community-Based Crime Prevention Initiatives, Community Patrol, and Criminal Investigation Services</b>	
<b>Strategic Objective / Performance Indicators</b>	Increase the focus on preventing crime within specific neighbourhood communities.
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• Officers on bicycles and the Mounted Unit conducted targeted enforcement on the K&amp;P Trail and in Belle Park.</li> <li>• A specialized Community Oriented Response and Enforcement (CORE) Unit dedicated to respond to and resolve issues in high-need areas was initiated in 2010. This unit received unique training in problem-based learning to work with community partners in identifying and resolving issues of concern, as outlined in the section on Problem-Oriented Policing.</li> <li>• The CORE Unit addressed and undertook project with several community groups, such as Community Response to Neighbourhood Concerns, the Boys and Girls Club, North End Medical, Better Beginnings, and Safe and Sober Community Alliance.</li> <li>• The Kingston Police Records Management System provides for tracking of “Community Complaints,” calls for service related to issues of general concern to residents. In 2010, 104 such complaints from the public were addressed.</li> <li>• Weekly and specially requested reports were provided by the Crime Analyst to outline crime statistics by zone or particular area so that proactive and strategic action could be taken.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	Increase front-line officer visibility and availability for foot patrols, bicycle patrols, and other street-level operations by: <ul style="list-style-type: none"> <li>• determining appropriate resource needs following completion of a workload analysis that incorporates consideration of response times and other identified related issues; and</li> <li>• ensuring that appropriate staffing levels within Community Patrol are maintained when uncontrolled absences occur and consistent with response time thresholds.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• There were 100 hours of bicycle patrols initiated by the CORE Unit.</li> <li>• Dedicated beat officers were deployed in the downtown core, supplemented by officers from the Patrol Division.</li> <li>• Administrative police officers were redeployed to the Patrol Division to increase staffing levels during the summer months.</li> <li>• A need was identified to increase the Traffic Unit to four officers in 2011.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	Increase the sense of personal safety within the community by: <ul style="list-style-type: none"> <li>• increasing the resources allocated to the areas of property and violent crime, thus allowing expedient solvability and increased clearance rates, consistent with the Strategic Staffing Model of the Kingston Police;</li> <li>• educating the general public in personal safety;</li> <li>• ensuring that Patrol Division platoon supervisors develop and implement community-based crime prevention initiatives; and</li> <li>• ensuring that Criminal Investigation supervisors develop and implement community-based crime prevention initiatives.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• The Kingston Police Community Volunteers continued to contribute to the sense of community safety by alerting the Kingston Police to potential problems and by participating in numerous community events, as outlined in the chart on their 2010 accomplishments.</li> <li>• CORE Unit and Patrol officers attended Feb Fest, St. Patrick’s Day celebrations, Rolling Down the Runway, Open Doors Kingston Police, Tim Hortons Camp Day, McHappy Day, Canada Day celebrations, FanFayre, North End Summer Barbecue, Downtown Sidewalk Sale, Sheep Dog Trials, Poker Run, Blues Fest, Scarecrow Festival, Remembrance Day memorials, Jingle Bell Walk, Santa Claus parade, Police Week events, Racing Against Drugs, and Drive for Life.</li> <li>• Members from the Criminal Investigation Division (CID) and CORE Unit provided talks dedicated to bullying / cyber bullying, Internet safety, texting and driving, fraud scams targeted at seniors, and personal safety strategies for seniors.</li> <li>• The Crime Analyst provided statistical reports by zone, thereby allowing Patrol supervisors to develop strategies for proactive enforcement.</li> </ul>

<b>Strategic Objective / Performance Indicators</b>	<p>Increase the focus on youth within the community, including engagement with schools, parents, and the general community, aimed at the consequences and means of preventing youth crime by:</p> <ul style="list-style-type: none"> <li>• having the Community Response Unit officers make contact with and provide meaningful programs to parent–teacher councils; and</li> <li>• developing and delivering education and awareness programs focussed on youth crime (including bullying) to address the needs of youth, parents, schools, and the community.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• The Kingston Police partnered with the North Kingston Community Health Centre and in particular the Kingston Youth Space through the Street Health Centre. An \$800 grant was obtained from the Ontario Association of Chiefs of Police Substance Abuse Committee to complete a youth-led video on hepatitis C, drug use, harm reduction, and available supports and services in Kingston.</li> <li>• In 2010 there were 39 threat assessments completed under the Threat Assessment Protocol between the Kingston Police and local school boards to identify at-risk youth posing safety risks to themselves and/or the community and to develop strategic interventions with community partners. This was down from 46 in 2009.</li> <li>• Educational talks were presented on bullying, cyber bullying, impaired driving (high school Drive for Life), and Racing Against Drugs (Grades 4/5).</li> <li>• Youth Diversion Program staff educated front-line officers on the program and the referral process. There continue to be a Youth Liaison Officer in CID and a Youth Justice Coordinator in Court Services to oversee diversion used and charges laid against youth.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Increase involvement with the community in the prevention of crimes committed against property by:</p> <ul style="list-style-type: none"> <li>• increasing the level of support for community organizations such as Neighbourhood Watch, including promotion of organizations through the Media Relations Officer; and</li> <li>• increasing the level of police interaction through the Media Relations Officer.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• There was active participation by the Kingston Police Media Relations Officer with the Crime Stoppers Program.</li> <li>• A full-time Crime Prevention Officer was implemented in 2010.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Focus on liaison and public order issues in the university community by:</p> <ul style="list-style-type: none"> <li>• increasing the overall police presence in the Queen’s community and by ensuring that all units make the Queen’s student area a regular part of their patrols; and</li> <li>• responding appropriately during high-profile Queen’s events, utilizing all necessary police resources.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• There was continued close association between Queen’s University Campus Security and the Kingston Police in the reporting of crimes occurring on campus.</li> <li>• The force continued to engage in steering committees and subcommittees involving town–gown relations and partnerships with City agencies committed to community safety.</li> <li>• Officers participated in Frosh Week activities to enhance police–student relations.</li> <li>• Keg party enforcement continued, including providing charged persons with the opportunity to attend a risk management educational workshop with the Kingston Police as part of the guilty plea component.</li> <li>• A break-and-enter project in the Queen’s student housing area was initiated over the Christmas holidays to reduce residential break-ins. Over 12 shifts, 180 persons and 30 vehicles were stopped, 22 contact cards were submitted, and 6 persons were charged.</li> </ul>

<b>Goal 2: Community Satisfaction with Police Services</b>	
<b>Strategic Objective / Performance Indicators</b>	<p>Solicit input on community satisfaction with police services, using accurate, approved, and accepted survey and statistical research methods by:</p> <ul style="list-style-type: none"> <li>• utilizing appropriate processes to measure community satisfaction with the Kingston Police in both general and targeted approaches;</li> <li>• exploring the opportunity to work cooperatively with the Kingston Police Community Volunteers in the assessment of community satisfaction with services; and</li> <li>• designing and implementing an appropriate satisfaction measurement process in the community.</li> </ul>
<b>Results Achieved</b>	The Kingston Police will be initiating a community satisfaction survey in 2011 as part of the 2102–14 business planning process.
<b>Strategic Objective / Performance Indicators</b>	<p>Reduce the number of public complaints regarding Kingston Police service delivery or other issues, including streamlining the resolution process for complaints received by:</p> <ul style="list-style-type: none"> <li>• ensuring that “Police Service Excellence” training is delivered across the organization, leading to a customer service philosophy within the Kingston Police;</li> <li>• incorporating a customer service philosophy into the recruitment process that will ensure that successful candidates promote and practise, in the performance of their job, the vision and core values of the Kingston Police;</li> <li>• developing an orientation program for new staff, including customer service expectations and standards relevant to the position;</li> <li>• ensuring that Information Desk staff receive customer service training and that progress is monitored; and</li> <li>• conducting quality assurance interviews with members of the community, complainants, victims of crime, and accused persons to determine satisfaction with services received.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• The new public complaint process administered through the Office of the Independent Police Review Director commenced in October 2009.</li> <li>• Hiring and promotional practices within the Kingston Police continue to focus on adherence to the Kingston Police Vision and Core Values.</li> <li>• The Victim Services and Diversity position was filled in 2010, and this position focusses in part on conducting quality assurance interviews with members of the community, complainants, and victims of crime to determine satisfaction with services received.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	Increase the use of online surveys and other web-based applications for generating input on community and stakeholder satisfaction.
<b>Results Achieved</b>	An enhanced website was launched in 2010 to allow for provision of more information to the community, including an interactive crime mapping tool.

<b>Goal 3: Emergency Calls for Service</b>	
<b>Strategic Objective / Performance Indicators</b>	<p>Ensure that the Communications Centre is adequately and effectively supervised and staffed by:</p> <ul style="list-style-type: none"> <li>ensuring appropriate staffing levels in the Communications Centre to meet the needs of the Kingston Police, the Adequacy Standards Regulation under the <i>Police Services Act</i>, and the Kingston community and consistent with the Strategic Staffing Model of the Kingston Police; and</li> <li>conducting a Communications Centre Staffing Review.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>In 2010, staffing in the Communications Unit was increased by four full-time civilian communicators.</li> <li>A 9-1-1 backup call centre location is being finalized, and training has begun with respect to transitioning to the backup centre.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Improve the overall management of emergency calls for service by:</p> <ul style="list-style-type: none"> <li>establishing and implementing Standard Operating Procedures for Communications Centre staff to ensure standardized call-taking and dispatch for emergency calls;</li> <li>evaluating the management of emergency calls (Priority 1) and response times;</li> <li>updating emergency response procedures as identified by the evaluation process; and</li> <li>updating the Differential Police Response system.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>A GPS system in marked vehicles and linked to video maps monitored by Communications staff and supervisors was implemented in 2010 to increase officer safety and to respond to calls for service in a more efficient manner.</li> <li>A new tracking system was installed for cell phone 9-1-1 calls to allow for a quick determination of the location of the caller through the use of longitude and latitude coordinates.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Improve approaches, procedures, and protocols respecting officer deployment, to address operational requirements and officer safety.</p>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>Alternative call response measures have been continued, such as: <ul style="list-style-type: none"> <li>By-Law officers working Thursday, Friday, and Saturday evenings from 8:00 p.m. to 3:00 a.m. were available to respond to Priority 3 calls for service involving by-law matters;</li> <li>Front-line mental health teams work in partnership with police to respond to identified mental health issues, which allows officers to address other high-priority needs;</li> <li>continued annual education training with police and mental health partners;</li> <li>the implementation of a Collision Reporting Centre (CRC) on March 29, 2010, to process more minor collision reports and collect data, which was able to redirect police resources to more targeted traffic enforcement; and</li> <li>the implementation of a CORE Unit tip line to respond to and obtain community concerns.</li> </ul> </li> <li>Zone restructuring and officer allocation based on calls for service and response times will be addressed through the business planning process in 2011.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Examine public satisfaction with response times provided by the Kingston Police and determine if adjustments are required by designing, testing, and deploying various methods and techniques for the assessment and evaluation of response times tracked against levels of satisfaction.</p>
<b>Results Achieved</b>	<p>A community satisfaction survey will be initiated as part of the business planning process in 2011.</p>

<b>Goal 4: Violent Crime and Clearance Rates for Violent Crime</b>	
<b>Strategic Objective / Performance Indicators</b>	<p>Decrease the incidence of violent crime in the city of Kingston by:</p> <ul style="list-style-type: none"> <li>• determining appropriate resource needs within the Criminal Investigation Division derived from evaluation of workload analysis and/or the Strategic Staffing Model;</li> <li>• ensuring that staffing levels within the Criminal Investigation Division meet operational and caseload requirements; and</li> <li>• improving efficiencies and enhancing service through an effective and consistent service delivery model and ensuring appropriate staffing levels consistent with the Kingston Police Strategic Staffing Model.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• Investigators increased their clearance rates for solving all <i>Criminal Code</i> offences in 2009 to 47.8 percent (up from 43.2 percent in 2008). Kingston was recognized as the number one police agency in Canada out of approximately 50 agencies serving a population greater than 100,000 for the clearance of crime based on the Statistics Canada weighted clearance rate.</li> <li>• A stand-alone Child Pornography / Cyber Crime Unit was initiated in 2010 within the Criminal Investigation Division.</li> <li>• The Kingston Police received a Grant from the Ministry of Community Safety and Correctional Services in 2009 and again in 2010 to continue with the Provincial Anti-Violence Intervention Strategy dealing with guns and gangs issues in the Kingston community. This funding has led to the training of an officer of the Kingston Police in asset forfeiture so as to seize assets acquired from the proceeds of criminal activity. Increased training and liaison with police partners have assisted in identifying connections between gang members and drug trafficking, allowing the Drug Unit to make significant drug seizures. This has reduced the infiltration of gangs and their culture into the Kingston community.</li> </ul>
<b>Goal 5: Property Crime and Clearance Rates for Property Crime</b>	
<b>Strategic Objective / Performance Indicators</b>	<p>Decrease the incidence of property crime in the city of Kingston by:</p> <ul style="list-style-type: none"> <li>• improving the coordination of enforcement in the area of property crime through targeted enforcement; and</li> <li>• maximizing the effectiveness of the Property Crime Unit and implementing project-based initiatives to address property crime.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• Continued partnerships between Queen’s University and the Kingston Police have resulted in increased strategies for reporting crimes to the police and for developing proactive strategies to reduce crimes during key times.</li> <li>• In designing specific initiatives to solve crimes the Crime Analyst was engaged to identify any crime patterns.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Increase the use of diversion mechanisms when dealing with young offenders in the city of Kingston by developing and deploying initiatives that will increase the application of diversion mechanisms for young persons.</p>
<b>Results Achieved</b>	<p>Youth Diversion staff has continued to educate front-line officers on diversion mechanisms.</p>

<b>Goal 6: Youth Crime and Clearance Rates for Youth Crime</b>	
<b>Strategic Objective / Performance Indicators</b>	Decrease crime committed by youths in the city of Kingston by developing and monitoring a coordinated and integrated program focussed on youth crime.
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>To have a consistent approach from the Kingston Police to youth crime, the Youth Justice Coordinator continued to review all charges and diversion recommendations for youth-related offences.</li> <li>The Threat Assessment Protocols with the local school boards continued to identify at-risk youth and implement interventions from community partners to decrease risk to youths and/or the community.</li> <li>The continuance in 2010 of funding from the Ministry of Community Safety and Correctional Services under the Provincial Anti-Violence Intervention Strategy helped to deter youths in this community from joining or considering gang membership.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	Decrease the number of youths charged by the Kingston Police by utilizing diversion mechanisms in conjunction with crime prevention initiatives throughout the city of Kingston.
<b>Results Achieved</b>	Youth diversion mechanisms continue to be employed.
<b>Goal 7: Police Assistance to Victims of Crime and Revictimization Rates</b>	
<b>Strategic Objective / Performance Indicators</b>	Support victims from initial contact with the Kingston Police to the conclusion of the investigative and legal process by: <ul style="list-style-type: none"> <li>formalizing a process to ensure that victims receive follow-up contact from the Kingston Police;</li> <li>developing policies and training intended to commit all members of the Kingston Police to support victims from the outset to the conclusion of the investigative and legal process; and</li> <li>ensuring that all appropriate Kingston Police officers receive Domestic Violence refresher training and understand any revised regulations and/or policies.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>Victims of domestic violence continue to be supported by the investigating officer, the Domestic Violence Coordinator, the Bail Safety Officer, and members of the domestic violence court (dedicated Crown Attorney and Victim Witness Assistance Program), as well as community partners with respect to high-risk cases involving the High Risk Action Review Team.</li> <li>A 2009/10 grant from the Ministry of Community Safety and Correctional Services was used to implement a Victim Safety Project in which high-risk victims of domestic violence are provided with cell phones with GPS capabilities. Home Safety Audit training was also provided in 2010 to community partners to ensure the safety of victims of domestic violence.</li> <li>“Plan Your Safety” booklets were developed in 2010 as part of the Ministry grant and provided to community partners such as Interval House, counselling centres, and medical offices.</li> <li>Calls for service regarding domestic violence increased to 1,075 in 2010, compared to 1,011 in 2007; 963 in 2008; and 936 in 2009.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	Increase the use of referrals to the Victim Services of Kingston and Frontenac within the city of Kingston.
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>Annual training is provided to front-line officers and new recruits regarding the services provided by Victim Services.</li> <li>The referrals to Victim Services by the Kingston Police increased in 2010 to 93 from 66 in 2009.</li> </ul>

<b>Goal 8: Road Safety</b>	
<b>Strategic Objective / Performance Indicators</b>	<p>Deal more extensively and effectively with aggressive driving by:</p> <ul style="list-style-type: none"> <li>• increasing the frequency and level of enforcement in relation to aggressive driving;</li> <li>• partnering with the media to increase public awareness of the impact of aggressive driving;</li> <li>• cooperatively increasing the number of RIDE programs conducted by the Patrol Division and the Crime Prevention Unit;</li> <li>• focussing greater enforcement efforts in high-collision areas and on vehicles exceeding set speed limits, particularly those in Community Safety Zones; and</li> <li>• designating and declaring certain time-frames during which increased traffic enforcement efforts will be directed at offences determined to be of greatest concern to the community.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• The number of tickets issued by the Kingston Police under the HTA have steadily increased since 2005: 7,299 tickets issued in 2005; 6,246 tickets issued in 2006; 7,358 tickets issued in 2007; 7,105 tickets issued in 2008; 8,223 tickets issued in 2009; and 10,592 tickets issued in 2010.</li> <li>• Officers continued to engage in targeted enforcement and regular RIDE checkpoints, as detailed in the charts on 2010 <i>Highway Traffic Act</i> and RIDE Initiatives.</li> </ul>
<b>Strategic Objective / Performance Indicators</b>	<p>Increase the focus on the effective management of the full range of traffic issues within the city of Kingston by:</p> <ul style="list-style-type: none"> <li>• increasing the Traffic Unit coverage through appropriate staffing levels and consistent with previous Business Plans and the Strategic Staffing Model, in keeping with traffic enforcement consistently being identified as an area of concern by the Kingston community;</li> <li>• organizing quarterly meetings between the Sergeant-in-Charge of traffic issues in the Community Response Unit and the four designated Traffic Sergeants in the Patrol Division to plan and coordinate traffic enforcement; and</li> <li>• working with the City of Kingston to develop and implement traffic-related programs.</li> </ul>
<b>Results Achieved</b>	<ul style="list-style-type: none"> <li>• The Collision Reporting Centre pilot project initiated on March 29, 2010, has been successful, with satisfaction expressed from both community members and police. For 2010, 1,397 collisions were self-reported to the CRC and 729 were investigated by the Kingston Police.</li> <li>• In 2010 a more coordinated effort for traffic enforcement was initiated through the Traffic Unit in conjunction with traffic officers in the Patrol Division. The Crime Analyst provided data as to <i>Highway Traffic Act</i> violations and from the CRC regarding high-risk intersections.</li> <li>• An officer within the Traffic Unit is qualified to work with the Ministry of Transportation to conduct enhanced commercial vehicle inspections and truck blitzes as a partnership initiative. In 2010, this initiative involved 233 complete Level 1 and 119 Level 3 inspections, which resulted in 178 vehicles and 40 trailers being taken out of service and 243 charges being laid.</li> </ul>

## Administration of Public Complaints

Type	2010	2009
Police service delivery/policy	2	3
Officer conduct	37	31
<b>Classification of Complaints</b>		
Discreditable conduct	20	13
Neglect of duty	7	6
Excessive use of force / Unnecessary use of authority	10	12
Other (includes service/policy)	2	3
<b>Disposition of Complaints</b>		
Not dealt with (re PSA s. 59)	13	3
Withdrawn	5	3
Unsubstantiated	8	19
Informal resolution re PSA s. 58(1)	3	2
Informal discipline re PSA s. 64(11)	1	
Hearing		1
Lost Jurisdiction (another service)		3
Pending	9	3

## Problem-Oriented Policing

With a view to enhancing police response to calls for service by seeking preventive measures, in 2010 the Kingston Police created the Community-Oriented Response and Enforcement Unit. Through the identification of specific community concerns, crime analysis, mobilization of community partners, problem-solving techniques, enforcement, and public education, the CORE Unit has been able to provide more sustainable solutions to crime and other problems.

Going beyond reactive law enforcement, these initiatives included three safety forums (each attended by approximately 500 people); three suspended driver projects; a break-and-enter project in the student housing area; and a CORE tip line for reporting specific problem areas, criminal activity, suspicious persons/vehicles, or upcoming community events. Using the strategies of problem-based learning, officers were able to re-examine the root causes of recurring difficulties and provide a better service to the community. Positive results from these initiatives included a reduction in anonymous calls of 28 percent and an increase of 23 percent in reported crimes against persons, which indicate an increased community mobilization for the benefit of all citizens.

## Internal Task Forces, Joint Forces Ops

In 2010 the Kingston Police once again received significant grant funding from the Province of Ontario under the Provincial Anti-Violence Intervention Strategy. The Community Action Prevention Strategy internal task force was continued, which specifically concentrated on drug trafficking and violent crime involving weapons, as well as any linkages of these crimes to gang-related activity. During 2010, cash and drugs were seized with an approximate street value of \$1.46 million.

Joint Forces Operations are planned initiatives supported by a written agreement involving two or more police forces with common objectives related to multi-jurisdictional criminal activity. Throughout 2010 the Kingston Police participated in joint forces operations in the Penitentiary Squad and the Repeat Offender Parole Enforcement Unit, as well as in matters of intelligence, proceeds of crime, drug investigations, and illegal weapons.

## Crime, Calls for Service, and Public Disorder Analysis

Throughout 2010 the Kingston Police Crime Analyst provided internal reports, organized by incident type, on calls for service and reported crime, to assist in identifying any crime patterns, high-occurrence areas or times, and any linked offences. This analysis helped to identify individual suspects for investigations into multiple robbery, theft, mischief, and graffiti incidents and was useful in linking crimes committed by the same individuals.

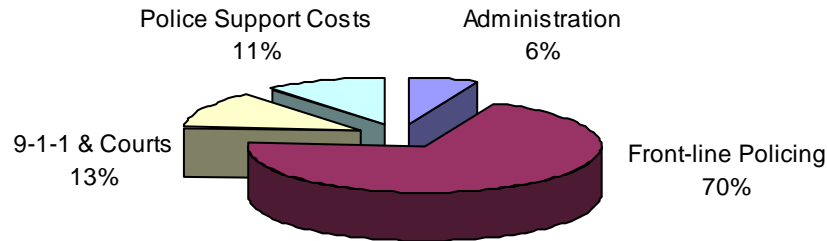
Statistical reports were also provided by patrol zone, thereby allowing Patrol Division supervisors to develop strategies for proactive enforcement.

In the Statistics Canada report *Police Resources in Canada, 2010*, Kingston ranked highest in Canada amongst the police services serving areas of over 100,000 population in the weighted clearance rate (whereby more serious offences are assigned a higher weight than less serious offences). Clearance rates are one of the few statistical measures available to gauge the effectiveness of police and to some extent reflect personal safety within the community.

## 2010 Operating Budget

2010 Budget Estimate: \$29,324,852

Actual Expenditures: \$29,145,915



A surplus was realized in 2010 as a result of grant revenues approved after the submission of the 2010 budget estimate.

## 2010 Highway Traffic Act and RIDE Initiatives

Highway Traffic Act Tickets	
Speeding	5,169
Seat Belt	283
Careless Driving	153
Disobey Stop Sign	486
Turn Not in Safety	90
Amber Light Fail to Stop	144
Red Light Fail to Stop	433
Drive No Licence	247
Driver Fail to Surrender Licence	251
Other	3,336
<b>Total</b>	<b>10,592</b>

Festive RIDE Results	
Vehicles Checked	4,724
Roadside Screening Device Checks	54
ADLS Licence Suspensions	8
Impaired Drivers Charged	2
HTA Charges	3
<b>Government-Sponsored RIDE Results</b>	
Vehicles Checked	7,112
Roadside Screening Device Checks	16
ADLS Licence Suspension	1
Impaired Drivers Charged	6

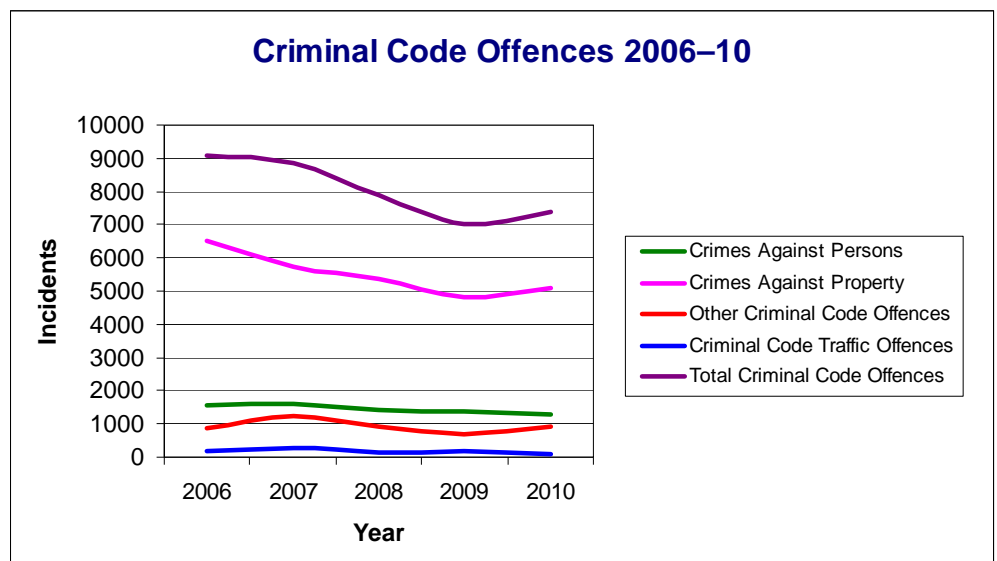
## 2010 Calls for Service

Five-Year Comparison				
2006	2007	2008	2009	2010
41,630	39,483	42,755	42,605	42,062

2010 Calls for Service by Day of Week						
S	M	T	W	T	F	S
5,330	5,788	6,024	5,934	5,970	6,724	6,292

2010 Calls for Service by Type	
Crimes Against Persons	3,661
Disturbances	5,966
Assistance	5,519
Crimes Against Property	8,670
Vehicle Complaints <sup>1</sup>	6,070
Suspicious Activity	2,897
Morals	1,187
Administrative Duties	5,138
Miscellaneous	1,481
Alarms	1,473
<b>Total</b>	<b>42,062</b>

<sup>1</sup>Includes motor vehicle collisions.



## Crime Statistics for the City of Kingston, 2006–10

CATEGORY	2006	2007	2008	2009	2010
<b>Crimes Against Persons</b>					
Murder / Attempted Murder	3	3	0	5	4
Sexual Assaults	90	72	93	72	99
Other Sex Crimes	12	7	15	9	8
Assaults	665	668	588	614	556
Kidnapping/Confinement/Abduction	13	10	22	22	20
Robbery/Extortion	62	57	42	61	32
Criminal Harassment	277	336	242	188	126
Harassing/Indecent/Threatening Phone Calls	208	207	194	187	243
Threats	212	259	236	194	177
Other Violent Crimes	0	1	0	3	2
<b>Total Crimes Against Persons</b>	<b>1,542</b>	<b>1,620</b>	<b>1,432</b>	<b>1,355</b>	<b>1,267</b>
<b>Crimes Against Property</b>					
Arson	47	43	25	31	34
Break and Enter	781	752	684	552	681
Theft of Vehicles	257	243	201	164	132
Theft	3,353	2,865	2,707	2,529	2,640
Possession of Stolen Property	95	136	96	72	81
Fraud	327	318	239	248	311
Mischief (Including Graffiti)	1,663	1,385	1,430	1,234	1,209
<b>Total Crimes Against Property</b>	<b>6,523</b>	<b>5,742</b>	<b>5,382</b>	<b>4,830</b>	<b>5,088</b>
<b>Other Criminal Code Offences</b>	<b>864</b>	<b>1,232</b>	<b>902</b>	<b>684</b>	<b>904</b>
<b>Criminal Code Traffic Offences</b>					
Dangerous Operation Causing Death	0	0	1	0	0
Dangerous Operation Causing Bodily Harm	1	0	0	0	1
Dangerous Operation of Vehicle	27	14	17	24	16
Evade Police	3	2	1	1	0
Impaired Operation Causing Death	0	1	0	0	0
Impaired Operation Causing Bodily Harm	0	0	1	4	0
Impaired / Drive Over	106	200	106	110	66
Refuse Sample (Blood/Breath)	2	13	2	5	0
Fail to Remain	6	9	6	4	6
Driving While Prohibited	19	21	20	14	18
Street Racing	0	0	0	1	1
Other Criminal Code Vehicle Offences	0	0	1	0	0
<b>Total Criminal Code Traffic Offences</b>	<b>164</b>	<b>260</b>	<b>155</b>	<b>163</b>	<b>108</b>
<b>Total Criminal Code Offences (Excluding Traffic)</b>	<b>8,929</b>	<b>8,594</b>	<b>7,716</b>	<b>6,869</b>	<b>7,259</b>
<b>Total Criminal Code Offences (Including Traffic)</b>	<b>9,093</b>	<b>8,854</b>	<b>7,871</b>	<b>7,032</b>	<b>7,367</b>

## Kingston Police Community Volunteers

Established in 1996, the Kingston Police Community Volunteers have provided true community participation in crime prevention. With an active membership of approximately 50, in 2010 the Volunteers:

- contributed 2,378 patrol hours and 7,190 person hours;
- with the KPCV Executive, put in 860 administrative hours behind the scenes;
- responded to 17 calls to assist police and six emergency fan outs (e.g., delivering traffic barricades, picking up / delivering property, assisting in searches);
- discovered two stolen vehicles;
- staffed a downtown office to assist citizens as needed in the downtown core on 52 days;
- conducted six child seat safety inspection clinics;
- attended 72 special events (fundraisers, ceremonies) and 33 parades;
- picked up 91 bicycles and transported them to auctions;
- conducted nine child identification clinics and performed finger printing for over 300 children; and
- attended 32 hockey games.



## Recognition for Members

### Police Exemplary Service

#### 20-Year Award

Staff Sergeant Gregory Sands  
Sergeant Carla Borel  
Sergeant Michael Boyles  
Constable David Morissette  
Constable Jeffery Smith  
Constable Trent Thrasher

#### 30-Year Award

Inspector Brian Cookman  
Inspector Brian Fleming  
Sergeant Richard LaBrash

### Civilian Service (20 Years)

Karen Deano  
Annette Dundon  
Scott Geoffrey  
Special Constable Murray McConnell  
Special Constable Patricia Reis  
Janet Smith  
Robert Woolsey

## Special Event

In addition to participating in numerous community events over the course of the year, the force was pleased to host the Ontario Association of Chiefs of Police 2010 Annual Conference and Global Showcase, which took place from June 13 to 16, 2010. Bringing together police personnel, government officials, media, and exhibitors, this annual gathering of police leaders from across Ontario and Canada is the premier event for Ontario's police community, and the Kingston Police were proud to promote the many historical and modern-day attractions offered by Kingston, the "Limestone City" and first capital of the United Province of Canada.

